Thank you for your interest in Serrato and Associates. We are committed to providing the highest quality training for our students to make them safer and more effective, while minimizing liability. Below you will find all of our courses. If you have any questions or need a consultation for custom tailored STC certified training, please feel free to contact us or visit us at www.serratotraining.com.

Rick Serrato, President, (909) 319-2614, rick@serratotraining.com

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AB 109

AB 109 – From Prison to Probation
STC Certification Number: 5291-057330 (8 hours)
STC Certification Number: 5291-071589 (4 hours)
Course length: 4 or 8 Hours

Due to the AB 109 “Realignment”, this is an excellent course for all personnel working in Law Enforcement and specifically beneficial for Probation Officers and Correctional Staff due to the large number of Probationers and inmates who have been incarcerated in the State Prison system.

The course will provide an enhanced understanding of the California Prison system, Prison politics, prison gangs, violence, and the culture of inmates being released on Post Release Community Supervision (PRCS). The instructor will provide an in-depth look at AB109 and its unintended consequences and the transition from prison to “community supervision”. Deciphering prison tattoos/art and the criminal mentality, which poses a real officer safety issue will also be covered.

An emphasis will be placed on compliance searches, the law associated with them and surrounding legal issues. Additionally, each student will receive a Compliance Search “Survival Guide”. The Instructor has over 10 years of law enforcement experience and has conducted hundreds of compliance searches on parolees and those on community supervision. The instructor is a POST and ICI certified instructor, a recognized gang expert, a published author and has been instructing and updating this course over the past six years.

Compliance Searches

Operational Planning for Compliance Searches (Lecture)
STC Certification Number: 5291-071480
Course length: 8 Hours

This is an excellent course for all LE personnel involved in Supervision, Corrections, Patrol, Narcotics, Investigations and Supervisors assigned to field operations. The course will improve the student’s efficiency and decision making while conducting compliance searches, search warrants, arrest warrants and mission planning. An emphasis is placed officer safety tactics and conducting searches in a safe and effective manner, while minimizing liability.
Compliance & High-Risk Searches (Scenarios)
STC Certification Number: 5291-071482
Course length: 8 Hours

This is an excellent course for all LE personnel involved in Supervision, Corrections, Patrol, Narcotics, Investigations and Supervisors assigned to field operations. This course is the scenario follow-up for the lecture course "Operational Planning for Compliance Searches". Students will participate in scenarios involving the topics and tactics covered in the lecture course. The scenarios involve role players with the experience to make the course as realistic as possible.

Compliance Searches & The 4th Amendment (Lecture & Scenarios)
STC Certification Number: 5291-071481
Course length: 8 Hours

This is an excellent course for all LE personnel involved in Supervision, Corrections, Patrol, Narcotics, Investigations and Supervisors assigned to field operations. This course focuses on conducting safe, effective and legal compliance searches of those on supervision.

The first portion of course includes discussion of Peace Officer's legal authority (PC 830.5), Use of Force, Liability, Fourth Amendment waivers and protections. The course will also examine searching persons not subject to a Fourth Amendment waiver search. The second portion of course involves scenarios, which allow the students to demonstrate the proficiency of topics and laws covered.

This course will include an 18 page “Compliance Search Legal Survival Guide”. This guide provides an in depth examination of compliance searches, the law associated with them and surrounding legal issues.

Courtroom & Expert Testimony

Testifying in Court
STC Certification Number: 5291-048393
Course length: 8 Hours

This course was specifically designed to enhance the knowledge of Correctional Staff and Probation Officers with Courtroom Testimony. Students will learn the do’s and don’ts of testifying as well as the imitations of testifying. The stages of court procedures from various types of hearings to a jury trial will be explained. Students will learn how to properly prepare themselves for testimony and pretrial meetings with the Prosecutor and testifying an investigating officer. During this course the students will participate in mock trial scenarios, which include preparing reports, pretrial preparation and testifying on the stand.
Expert Testimony  
STC Certification Number: N/A  
Course length: 8 Hours

This course was designed to bring the student mentally into the courtroom to testify as an expert. Students will learn why a personal connection must be made with the judge and the jury and how to establish that connection. Proper preparation, establishing expertise and credibility, proper testifying procedures will all be demonstrated. Preparation tips will be provided to minimize the risks inherently associated with testifying as an expert to include how to establish and protect expert credibility. In addition, specific techniques will be presented to illustrate how to counter common tactics used by defense attorneys.

Custody and Contraband Investigations

Identification & Interdiction of Contraband for Corrections  
STC Certification Number: 5291-064827  
Course length: 8 Hours

This course will provide Correctional Staff the ability to recognize and identify various types of contraband, narcotics, weapons, and cellular phones, which are commonly smuggled inside Juvenile and Adult Corrections facility. Numerous methods of smuggling techniques used by inmates and the organized methods of sales and distribution of contraband within the Corrections facility will be discussed. An emphasis will be placed on investigation and searching techniques for drugs, weapons, contraband, and weapons to reduce or eliminate contraband in Juvenile and Adult Correctional facilities.

Ethics

Ethical Issues & Decision Making  
STC Certification Number: 5291-067647  
Course length: 8 Hours

This is a unique course offered to Probation and Correctional staff. This course will examine values, ethical decision-making, and ethical behavior. This course will also discuss leadership issues and how an "agency culture" can lead to a scandal, such as the LAPD "Rampart Scandal". The incremental steps and specific cases of arrests, shootings, and incidents that led to the corruption, the downfall and aftermath of "Rampart" will be examined. The Instructor will discuss the leadership insights and lessons learned to impact, deter and deal with potential corruption. A portion of this course will be presented by LAPD retired Captain Richard Meraz. He was the Commanding Officer of the LAPD Rampart Division during the "Rampart Scandal".
Gang Investigations

Asian Street Gangs
STC Certification Number: 5291-059807
Course length: 8 Hours

This course is designed to give Law Enforcement Officers, including probation, parole, and correctional staff a basic to advanced knowledge of the background, cultural diversity of Asian Organized Crime and Asian Street Gangs. The history and evolution of the current Asian organizations will be examined. This course includes many aspects of the different Asian ethnicity between Chinese, Vietnamese, Chinese-Vietnamese, Cambodian, Filipino, Koreans, and other Asian ethnic groups.

Criminal Street Gangs
STC Certification Number: 5291-069703
Course length: 4 Hours

This course was designed provide an in-depth gang awareness for Correctional Staff and Probation Officers. This course will include the history, structure, violence, control and politics of criminal street gangs. The students will learn how to identify gang members verse gang associates and the importance of documenting gang members for gang enhancements under P.C. 186.22 will also be discussed. An emphasis will be placed on ideologies, gang member mindsets and officer safety issues when contacting gang members. This is an excellent class to understand why juveniles join gangs and to learn interviewing techniques for mentoring and providing a path for gang members to discontinue the gang life style.

Criminal Street Gangs & Current Trends
STC Certification Number: 5291-058658
Course length: 8 Hours

This course includes the history, awareness, and identification of criminal street gang members. An emphasis is placed on understanding why juveniles join gangs and identifying current trends. The importance of documenting gang members and understanding gang enhancements under P.C. 186.22 will be examined. Officer safety issues when contacting gang members will also be discussed.

Criminal Street Gangs & Mexican Mafia
STC Certification Number: 5291-053886
Course length: 8 Hours

This course was designed provide an in-depth gang awareness for Correctional Staff and Probation Officers. This course will include the history, structure, violence, control and politics of the Mexican Mafia and criminal street gangs. An emphasis will be placed on the connection and control the Mexican Mafia possesses over criminal street gangs and their activities. The course also includes the structure of the Mexican Mafia both
past and present. The instruction will include how gangs organize inside a correctional facility and how they influence the gang members on the streets. Understanding the importance of proper documenting of gang members for the safety of inmates and correctional staff will be addressed. This course is excellent for Correctional Officers, Probation Officers, Supervisors, and Managers.

**Cartels, Gangs & Border Violence**  
**STC Certification Number:** 5291-060716  
**Course length:** 8 Hours

This unique course will provide an in-depth look at the Mexican Drug Cartels and their utilization of US gang members to control their territories through the practice of “Narco-Terrorism”. An emphasis will be placed on the violent and sophisticated tactics being employed by Cartels and gang members, which are posing a greater threat to officer safety. A raising number gang members both incarcerated and on parole and probation have been linked to drug trafficking and Cartels. This is an excellent course for Corrections, Probation, and Parole because of the methods used by gang members in custody and under supervision involved with Mexican Drug Traffickers.

**Females and Their Involvement with Gangs**  
**STC Certification Number:** 5291-052537  
**Course length:** 8 Hours

This course was designed to identify and understand female gang members and facilitators. Why females join gangs and how they are utilized to assist with gang crimes will be examined from an inside perspective and illustrates the mindset of female gang members and facilitators. This is an excellent course for all law enforcement, including Probation Staff who supervise and monitor female gang members in the field and in correctional facilities. This course will enhance the student's ability to identify female gang members and understand their motivations.

**Outlaw Motorcycle Gangs**  
**STC Certification Number:** 5291-069183  
**Course length:** 8 Hours

The course will emerge the student in Outlaw Motorcycle Gangs, how to identifying members verses “hang arounds”, their allies and enemies. The Outlaw Motorcycle Gang structure, history of violence and common weapons will be discussed along with several case studies. This course will conclude with current trends and intelligence updates.
Prisons Gangs & The Mexican Mafia - Connection with Street Gangs
STC Certification Number: 5291-066474
Course length: 8 Hours

This course was designed to increase the awareness the validated California Prison Gangs with an emphasis on the Mexican Mafia. This course will emerge the students in the State Prison system, Prison politics, Prison violence, Prison culture, and the seven validated Prison Gangs. The instruction will also include the structure of the Mexican Mafia past and present. How the Mexican Mafia is organized inside a Correctional facility and how they control and influence Street Gang members will also be discussed. Actual incidents, which have occurred inside Correctional facility and recent cases, will be discussed. This course is excellent for Correctional Officers, Probation Officers, Supervisors and Managers, because of the Prison Realignment and how it affects the County Jails and local law enforcement agencies.

Graffiti Investigations

Graffiti Investigations
STC Certification Number: 5291-057321
Course length: 8 Hours

This course will enhance awareness of graffiti and the problems that effect law enforcement and our communities. The difference in graffiti between "Tagging Crews" and "Gangs" will be examined to include understanding of the psychology behind why juveniles join "Tagger Crews" and later "Criminal Street Gangs". Investigative tools will be discussed, and the instructor will demonstrate how to evaluate graffiti issues, conduct investigations, utilize public works, identify available prevention programs and the importance of collaboration with law enforcement and non-government agencies.

This course is valuable for all Law Enforcement, including Probation Officers supervising juveniles and gang members or Probation/Correction Officers supervising inmates documented as "Taggers". The knowledge gained in this course will assist in more effective supervision of "Taggers" and issues when housing "Taggers", which may lead to additional gang problems such as assaults.

Human Trafficking

Human Trafficking for Probation and Corrections
STC Certification Number: 5291-057320
Course length: 8 Hours

This class is designed to enhance the knowledge of Human Trafficking and how these crimes affect our communities and law enforcement. This course will cover the definition of Human Trafficking, how to identify Human Trafficking victims and illustrate how
Traffickers deprive or violate victims by means of force, fraud, or coercion. On many occasions inmates and probationers have provided Correctional Staff and Probation Officers with valuable information and leads to follow up investigations.

**Human Trafficking & Sex Trafficking of Minors**  
**STC Certification Number:** 5291-067002  
**Course length:** 4 Hours

This course is designed to enhance the knowledge of Human Trafficking and how these horrific crimes affect our communities. Correctional and Probation Staff working in the field and Correctional Facilities contact Inmates, Probationers, and citizens on a daily basis which may result with information leading to a Human Trafficking investigation. The course will also define how minors are trafficked within the sex trade business. The students will learn the definition of Human Trafficking and Minors involved in Sex Trafficking and how Traffickers deprive or violate their victims by means of force, fraud, and coercion.

**Informant Development**

**Human Intelligence (Informant) Development**  
**STC Certification Number:** 5291-063955  
**Course length:** 8 Hours

This course illustrates the methods of cultivation and development of informants, which is commonly referred to as “**Human Intelligence Development**”. This 8-hour course will focus on interviewing techniques, how to effectively cultivate Informants, developing a case involving Informants. How to effectively gather intelligence during the cultivation and development process will be demonstrated. The various types of Informants (including gang informants), reliability issues, legal issue, liability associated with informants, contracts, agreements and protection issues will be examined. This is an excellent class for anyone involved in Corrections, Patrol, Investigations, Narcotics and Supervisors and includes a Basic Informant Development Manual. Typically, this course includes a special guest speaker who was an actual high-level Informant.

**Advanced Informant Management**  
**STC Certification Number:** N/A  
**Course length:** 16 Hours

This advanced course was designed for Officers, Detectives and Supervisors involved in Narcotics, Gangs, Vice/Human Trafficking, and other specialized units/assignments. This is a highly sought after course for all levels of law enforcement, from the officer to top management, and is key in minimizing liability while increasing operational success.

This 16-hour course will focus on case development; using informant for proactive enforcement, managing informants; operational planning and execution; safety, liability...
and protection issues with informants; handler responsibilities; court procedures and testimony and “red flags” associated with handling informants. The proper/legal use of GPS tracking devices during informant operations will also be covered.

Day One will consist of lectures on the above outlined topics by experienced Investigators and a Specialized Prosecutor for court preparation and testimony of cases involving an Informant. Day two is the application of the topics covered on day one and will consist of field exercises utilizing an “Operational Informant”. Students will conduct mobile surveillance and identify effective techniques to utilize during informant operations, such as meeting with suspects.

Typically, this course includes a special guest speaker who was an actual high-level Informant. It is highly recommended that students attend the “Basic Informant Development” prior to this course, however it is not mandatory. This course also includes a comprehensive Informant Development & Management Manual, which includes different search warrant and operational examples. HT Radios and equipment will be provided during the exercises. Due to the field scenarios, the class size will be limited to 35 students.

**Interviewing Skills**

**Interviewing Skills of Minors**  
*STC Certification Number: 5291-068233*  
*Course length: 8 Hours*

This is a unique course for Probation personnel conducting interviews with minors. The course will examine interview verses interrogation and how this topic pertains to interviewing minors. Juvenile laws will be discussed along with current case law on Miranda Rights involving Juveniles and the applicable case decisions. The importance of understanding of the cultural influences on minors, outside influences and trends, and the adolescent brain development explained. Examples of effective communication skills of minors and how to initiate interviews will be followed by communication exercises.

**Basic Interviewing Skills of Witnesses/Victims**  
*STC Certification Number: 5291-068421*  
*Course length: 8 Hours*

This is an entry-level course focused on interview witnesses or victims. Students will learn the basic knowledge of how to conduct interviews of witnesses and victims. This course will assist Probation personnel in conducting interviews with cooperative victims or witnesses. This course will involve learning exercises and scenarios.
Advanced Interviewing Skills of Witnesses/Victims  
STC Certification Number: 5291-068285  
Course length: 8 Hours

This is an excellent course to learn the advanced skills for conducting an interview with either a victim or witness of a crime. This advanced course incorporates the skills obtained in the basic interviewing skills course and builds on them. The objectives of this course are to enhance the interviews of victim/witnesses. Additionally, this course will address interviewing the hostile witness and other problematic victims/witnesses.

Narcotics Investigations and Awareness

Street Drug ID & Packaging for Probation and Corrections  
STC Certification Number: 5291-053887 (8 hours)  
STC Certification Number: 5291-071590 (4 hours)  
Course length: 4 or 8 Hours

This course was specifically designed to enhance the knowledge and expertise of personnel working in a Correctional facility and Probation Officers. The focus of this course is the use of Street Drugs and the associated Paraphernalia. Additionally, the signs and symptoms of street drugs use and determining if a person is under the influence will also be covered. This course will include how drugs and paraphernalia are smuggled into a correctional facility and identifying the common used drugs. This is a unique and hands on course, the students will participate with the packaging, weighing, and preparation for use of simulated drugs. The course instructors have over 25 years of experience with narcotic enforcement experience and have both worked with several Countywide and Federal Narcotic Tasks Forces. Both instructors are qualified narcotic "experts" and instruct various narcotic related courses to numerous law enforcement agencies throughout California. Additionally, both have received the prestigious CNOA "Narcotic Officer of the Year" award.

Narcotics For Patrol  
STC Certification Number: N/A  
Course length: 8 Hours

This hands-on-course is designed to enhance the knowledge of Law Enforcement personnel regarding Street Drugs, methods of use and Paraphernalia. During this unique course, the students will participate in the cutting, packaging, weighing, and preparation for use of simulated drugs. Common street drugs including Methamphetamine, Heroin, Cocaine, Marijuana, PCP, Club Drugs and the associated paraphernalia will be examined. Common terminology, concealment methods and personal use verses possession for sales will be covered. Additionally, how to recognize sings and symptoms of being under the influence of a controlled substance demonstrated. This is an excellent course for both newer and experienced Law Enforcement personnel.
METH: From the Lab to the Streets  
STC Certification Number: N/A  
Course length: 8 Hours  

Coming Soon.

HEROIN: From the Plant to the Streets  
STC Certification Number: N/A  
Course length: 8 Hours  

Coming Soon.

Major Drug Trafficking  
STC Certification Number: N/A  
Course length: 8 Hours  

Coming Soon.

**Officer Safety & Field Tactics**

**Officer Safety & Field Tactics for Probation (Lecture)**  
STC Certification Number: 5291-068882  
Course length: 8 Hours

This is a unique course designed specifically for Probation Officers assigned to an “AB 109” or Field unit. This course prepares the students for proper field tactics and increases their officer safety. Basic concepts of field operations which includes office visits, home visits, transportation of arrestees, the booking processing, collection of evidence, proper field interviews, and law enforcement agency notifications will be covered. This is a basic course to prepare Probation Officers for field operations. An additional course, which involves scenarios including compliance searches and advanced tactics is also available.

**Professional Standards**

**Legal Issues with Investigating Probation Officers**  
STC Certification Number: 5291-068093  
Course length: 8 Hours

This is a unique course for personnel assigned to a Professional Standards Unit. This course will discuss the Legislative purpose of section 3301 and how Officers are protected. POBOR’S three zones of protection will be examined. This course will also
cover how to conduct administrative investigations, criminal investigations, discipline, and personnel rights. The Instructor will discuss the legal issues and protections when investigating agency personnel. The instructor is an Attorney with experience as a Deputy District Attorney who was assigned to the Career Criminal Prosecution Unit and has expertise in contract negotiations, discipline representation and litigation for police and public safety unions.

**Professional Standards Investigations for Probation**  
STC Certification Number: 5291-067859  
Course length: 8 Hours

This is a unique course and beneficial for personnel assigned to Professional Standards, Internal Affairs, Supervisors, and Managers. The agency and investigators responsibilities under the Peace Officer Bill of Rights (POBR) will be examined in depth. The course will also cover conducting investigations involving citizen and personnel complaints and how not to violate POBR during investigations. The instructor has extensive experience in Professional Standards investigations and the supervision of Professional Standards investigations. The Instructor was previously as the supervisor in charge of an Internal Affairs unit and supervised Investigators conducting citizen and personnel complaints.

**Juvenile Abuse investigations**  
STC Certification Number: 5291-067766  
Course length: 8 Hours

This course focuses on incidents involving Juvenile Abuse within a Correctional Facility or by Probation Staff. The course will discuss identifying and interviewing victims of sex and physical abuse. Several issues will be examined including, what to expect from the victim of abuse. Specific investigation techniques will be discussed, including examples and issues to consider so to not jeopardize the case in the event of prosecution.

**Search and Seizure**

**Legal Update & Search/Seizure**  
STC Certification Number: 5291-068904  
Course length: 8 Hours

This course will immerse the students in to the legal world of search and seizure as it applies to law enforcement, Correctional Staff and Probation personnel. The students will learn an overview of the current case law handed down by both the Federal and State courts. This course will also cover search and seizure (4th Amendment) laws, such as forms of contacts, detentions, laws of arrest, and use of force. An emphasis will be placed on searches of locations, persons, vehicles, cellular phones, and technology that apply for Officers working in facilities and in the field. Additionally, “Brady” issues and the judicial system and will be explained.
Social Media Investigations

Juvenile Social Networking
STC Certification Number: 5291-068352
Course length: 8 Hours

The rapid development of technology and social media has provided many great benefits. However, there have also been many unintended consequences. This course will illustrate how social media sites like Twitter, Facebook, Instagram, Formspring, Myspace, Google Plus and others, are influencing juvenile drug use and crime by addressing the following questions. What are current the drug trends, how drugs are being sold and exploited on-line? How are drugs and sex referenced on-line and what should you be looking for? This course will also examine how the exploitation of on-line sex and drugs are affecting the youths and teens in our communities. From flash mob crime sprees to purchasing the most current designer drugs on-line will all be covered in this course.

Surveillance Techniques and Covert Operations

Surveillance Techniques (Lecture)
STC Certification Number: 5291-071805
Course length: 8 Hours

This course is important for Probation Staff working the field and any LE member assigned to special operations. Due to the AB 109 Realignment, more agencies are involved in proactive enforcement and surveillance plays an important role. Surveillance is an “Art” that requires training, discipline, and patience.

This course will cover basic surveillance & counter surveillance techniques, mobile surveillance, field operational planning, goals and objectives of surveillance operations, decision-making, equipment preparation, proper documentation, and how to operate in a team surveillance concept. Additionally, the proper and legal use of GPS tracking device along with search warrant examples for tracking devices will be covered.

When agencies are involved in proactive enforcement surveillance plays a critical role. Without the proper training, use of safe and proven techniques and hands on experience, officer safety and the success of a surveillance operation can be in jeopardy.

Mobile Surveillance and Covert Operations (Scenarios/Field Exercises)
STC Certification Number: 5291-071832
Course length: 8 Hours

This course is essential for Probation Staff working the field and LE members assigned to special operations. This course is entirely in the field and allows the student to apply
the information and techniques presented in the Surveillance Techniques (Lecture) course.

Students will participate in mobile surveillance training scenarios, which will consist of field exercises where the students will conduct surveillance on role players. Decision making out in the field and team coordination will also be covered. The Surveillance Techniques (Lecture) course is a prerequisite for this course.

2-Day Surveillance & Covert Operations
STC Certification Number: N/A
Course length: 16 Hours

This course was designed for Officers/Detectives assigned to Narcotics, Gangs, Vice/Human Trafficking, or other Specialized Units. This intense two (2) day course will provide the students with the basic skills of stationary, foot, and mobile surveillance techniques. Surveillance is an “Art” that requires training, discipline, and patience. Most investigations involve conducting surveillance of individual(s) without being detected, which is why understanding and employing proven techniques is so important. This is an excellent course for both newer and experienced LE personnel.

Day one will consist of classroom lecture involving proven surveillance and counter-surveillance techniques, mobile surveillance, field operational planning, goals and objectives of surveillance operations, decision-making, equipment preparation, proper documentation, and how to operate in a team surveillance concept. Additionally, the proper and legal use of GPS tracking device along with search warrant examples for tracking devices will be covered.

Day two will consist of mobile surveillance training scenarios, where the students will conduct surveillance on role players. Decision making out in the field and team coordination will also be covered.

Undercover Operations

3-Day Undercover Operations
STC Certification Number: N/A
Course length: 24 Hours

This is an intense hands-on real world course, which is highly sought after throughout the country and is an excellent course for both newer and experienced Law Enforcement personnel. This fast paced yet in-depth three-day course includes case development, undercover investigations, operational planning, tactical planning, controlled buys, dope flashes, money flashes, takedowns and officer safety issues. The role of the Case Agent, Undercover Operative and the Supervisor will also be examined. Lecture and real case studies by undercover operatives will advance into undercover scenarios where each student participates in undercover operations. The final day of
the course will consist of actual mobile undercover field operations from inception to conclusion.

In addition to the undercover operation aspect this course will also provide the students with the basic skills of stationary, foot, and mobile surveillance techniques. The use of wire transmitters and tracking devices will also be covered. Day one will consist of lecture and real world case studies, day two will consist of undercover buy scenarios and day three will consist of mobile field undercover operations.